

Information for exhibitors



hannovermesse.de

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Advertising ban

Any kind of advertising outside of your own exhibition stand, e.g. E.g.: the distribution or posting of advertising material, posters, setting up advertising structures, etc. is not permitted. This also applies to people who move outside of their own stand area with advertising imprints and flyers or similar. Excluded from the advertising ban are the official outdoor advertising spaces at and on the exhibition grounds as well as the permitted promotional campaigns in clearly defined areas of the event grounds. These forms of advertising are subject to a fee and are awarded exclusively by Deutsche Messe, Dept. Services Product Management & Sales. For detailed media information on outdoor advertising (banners, advertising towers, trade fair shuttle, etc.) and on the promotions, please contact:

Service-Sales Team

 service-sales@messe.de

 +49 511 89-33339

Airport shuttle

Connection airport - fairground (entrance WEST 1)
Single ticket 25 €
Return journey 50 €

Ticket sales at BFM (see baggage service / pre check-in)

Journey time:

Airport - fairground: 07:30 a.m. - 02:00 p.m.

Fairground - airport: 09:30 a.m. - 06:30 p.m.

See "Public transport to the show"

ATMs (cash dispensers)

You can withdraw money with Euro-, Mastercard, VISA and ec-card at following places:

On-site location

Entrance NORD 1

Entrance NORD 2

Entrance SÜD 1

IC/Information Center


in hall 13/west side

Emergency hotline in case of loss of credit cards and german ec-cash cards:

phone +49 116 116

Audio & video equipment

Gahrens + Battermann GmbH
Branch Hannover
Hängenstraße 1 -
30559 Hannover-Anderten

 +49 511 419997-0


 hannover@gb-mediensysteme.de

On-site location

Information Center (IC), Room 00.136 - 00.139

Accessories and adapters (e.g. USB, VGA, DVI, HDMI, KAT 5, power cables, travel plugs and voltage adapters, etc.)

Please call in advance to confirm availability:

 +49 511 89-38991

 Apr. 20 11 a.m. - 6 p.m.

 Apr. 21 - Apr. 26 8:30 a.m. - 6 p.m.


Baggage service / Pre-check-in


BFM transports luggage between airport and fairground (entrance WEST 1) and/or accommodation. The possibility for a Pre-Check-In is also offered by BFM (for Lufthansa and Air Berlin).

Advance booking:

BFM Incoming & Traveller Services GmbH

 info@bfmshuttle.de

 +49 511 977-4880

 +49 511 977-4886

The customer's boarding passes are available at:

BFM

airport Hannover/Langenhagen

Terminal C/arrival level

Airport counter: Arrivals Level C,
open all year round


On-site location


entrance WEST 1

Caravan parking

Special parking lot on Kronsbergstraße, directly opposite Hall 13 and near the West 1 entrance. Please reserve in advance!

 wohnwagenparkplatz@gfv.messe.de

 +49 511 89-33595

 Apr. 19 - Apr. 27


Catering

Free delivery to stands

Aramark Restaurations GmbH

 catering.messe-hannover@aramark.de

 www.aramark-dmag.de

 +49 511 89-33532

Church

See "Religious facilities & services"

Cloakrooms and left luggage

Entrance cloakrooms

Entrance NORD 1, Entrance NORD 2, Entrance OST 2 (Hall 3), Entrance OST 3, Entrance SÜD 1, Entrance WEST 1 (Hall 13)

Opening hours: April 22-26, 2024 8 a.m. to 7 p.m

Chargeable storage: cloakroom 3.00 euros / luggage 4.00 euros

Press cloakroom in the press center


compressed air

see Water connections

Conference rooms

 conferencerooms@messe.de

For information about renting a conference room kindly contact:

 +49 511 89-36530

Construction and dismantling periods

	Date	Time
Start of construction	12.04.	7 a.m.
End of construction	21.04.	6 p.m. until 18:00. then laying carpets in the hallways
Show starts	22.04.	9 a.m
Show ends *	26.04.	6 p.m
End of dismantling	02.05.	6 p.m

***Both the clearing of the stands and the dismantling may only take place after 6:00 p.m.!**


Copyshop

Services offered:

- black & white copies up to size A3
- color copies up to size A3
- printouts from notebooks
- laminating up to size A4
- cutting machine for paper
- business cards
- data transmission via USB Stick

On-site location

Informations Center, IC room 00.139

 +49 511 89-38992

 copyshop@messe.de

 Apr. 20 11 a.m. - 6 p.m.

 Apr. 21 - Apr. 26 8:30 a.m. - 6 p.m.


Cultural events and nightlife


 www.hannover.de

Customs

 poststelle.za-hannover-messe@zoll.bund.de


 www.zoll.de

 +49 511 54699900

 Apr. 22 - Apr. 25 7:15 a.m. - 3:15 p.m.

 Apr. 26 7:15 a.m. - 2:15 p.m.

Directory assistance

 +49 511 89-1188


Direct sales ban

Direct sales are generally prohibited at the exhibition. Only published products complying with certain conditions can be exempted. Exhibitors wishing to effect direct sales of such published products during the fair must apply for a special permission.

For exemptions, apply to

Mr. Onuora Ogbukagu

 onuora.ogbukagu@messe.de

 +49 511 89-31059

Disconnection of utilities

Disconnection of utilities prior to the end of the show is not permitted. For safety reasons, only authorized Deutsche Messe staff is permitted to disconnect utility services to stands. You can avoid delays in having the utilities disconnected by making an appointment well in advance.

Exhibitors are emphatically warned not to disconnect or shut off supply lines themselves. The exhibitor is liable for any accidents or damage resulting from such action.


For contact information, see "Electricity" and "Water connections"


Dry cleaning, laundry

See "Laundry, dry cleaning, 24-hour delivery service"

Electricity**Halls 02 - 09:**

Wahl GmbH & Co. KG


 +49 511 89-20001


 +49 511 89-20304

 messe@wahl-co.de

Halls 11 - 17: Pavilions P 32-35 and open-air site:

SPIE Fleischhauer GmbH

 +49 511 89-20002

 +49 511 89-20316


 service.messe@spie.com

E-mail service

See "Internet Lounge"

**Emission Zone Permits
(windshield stickers)**

Please order your emission zone permit at

 +49 800 8070-600

 www.tuev-nord.de

 umweltplakette@tuev-nord.de

Evening Events


Through the duration of the show, exhibitors are permitted to hold evening stand parties (after 6 p.m.) such as "happy hours", customer receptions and the like.


Please use order form "Standpartys" in the subject "Organization of congresses, conferences and events" in the OBS to apply for this.

contact:

Ms. Sabine-Tamara Gerking

 standpartys@messe.de


 +49 511 89-32348

 +49 511 89-32659

Exhibitor passes

After the stand rental has been paid on time, the exhibitor will be able to download the free digital exhibitor passes in the shop (shop.hannovermesse.de) based on the confirmed floor space and/or the booked digital participation package.

There you will find the menu for managing the exhibitor passes in the dashboard. In this menu you can see the exhibitor passes that have already been assigned. You can also see the availability of the passes there and can make new assignments from this quantity. If necessary, you can order additional chargeable exhibitor passes in the shop.

 +49 511 89-33179

 ticket-team@messe.de


Exhibitor Service Center







In the Exhibitor Service Center there are competent contact persons from Deutsche Messe who can answer any questions you may have about the trade fair.

- Registration Opening Ceremony HANNOVER MESSE
- Exhibitor Support & Information
- Stand rental/technical issues
- Exhibitor passes
- Telecommunications equipment
- Cleaning, waste disposal
- Stand security
- Parking permits
- Attendance certificates / special cancellations

On-site location

Entrance NORD 1, 1st floor

 +49 511 89-30000

 Apr. 19 - Apr. 20	9 a.m. - 5 p.m.
 Apr. 21	9 a.m. - 7 p.m.
 Apr. 22	7:30 a.m. - 6 p.m.
 Apr. 23	8 a.m. - 6 p.m.
 Apr. 24 - Apr. 25	8:30 a.m. - 6 p.m.
 Apr. 26	8:30 a.m. - 4 p.m.

First-aid station

On-site location


between Nord 1 (North 1) entrance and Hall 19

emergency call first-aid station: +49 511 89-114

 Apr. 11 - Apr. 30


8:30 a.m. - 6:30 p.m.


A doctor is not on site.

 +49 511 89-30030

Florists

scheiermann eventgestaltung gmbh

 +49 2054 12558-0

 +49 2054 12558-15

 www.florales-deutschland.de

 info@scheiermann.de

On-site location

Shopping & Food area between halls 3 and 4

Flowers and plants

See "Florists"


Forwarding agencies


The storage of empties in the hall, including on the stand areas, is prohibited. It must be removed from the hall immediately. If necessary, the trade fair forwarding agents will store the empties. For safety and administrative reasons, the use of cranes, power-operated forklifts with a driver's seat, truck-mounted forklifts and similar industrial trucks and working platforms for loading and unloading as well as for assembly and dismantling is reserved exclusively for the forwarding agents approved by Deutsche Messe:


Kuehne + Nagel (AG & Co.) KG

Logistikzentrum Messegelände Hannover
Karlsruher Straße 4

 customer.event@kuehne-nagel.com

 +49 511 89-20701


 +49 511 89-20702


 +49 511 820980-100

Schenker Deutschland AG

Logistikzentrum Messegelände Hannover
Karlsruher Straße 10


 fairs.hannover@dbschenker.com

 +49 511 89-20061

 +49 511 870050

A freight forwarder of your choice can be appointed to transport the exhibition goods to the exhibition site. For more information please contact:

Dirk Dobslaw


 +49 511 89-32229

 dirk.dobslaw@messe.de

Furniture rental

... can be ordered at short notice via the Exhibitor Service Center.

Complaints, appointments:
Party Rent Hannover GmbH

 +49 5066 984 11-25

 messe.hannover@partyrent.com

Geöffnete Restaurants zur Veranstaltung

For groups of 15 people or more, you are welcome to
reserve a table in advance

Aramark Restaurations GmbH

Tel.: +49 511 8933532

Mail: catering.messe-hannover@aramark.de

Restaurant Markethall (Hall 4)

 Apr. 22 - Apr. 26 11 a.m. - 6 p.m.

The Burger Shop (Hall 4)


 Apr. 22 - Apr. 26 9 a.m. - 4 p.m.

Restaurant Nelson (Hall 6)

-as a buffet restaurant-

 Apr. 22 - Apr. 25 11 a.m. - 4 p.m.

Restaurant Derby (Hall 9)


 Apr. 22 - Apr. 26 10 a.m. - 6 p.m.

Restaurant Farmhouse (Hall 11)

-as a buffet restaurant-

 Apr. 22 - Apr. 25 11 a.m. - 4 p.m.

Snack & Store (Hall11)

 Apr. 22 - Apr. 26 9 a.m. - 5 p.m.

Restaurant Boulevard (Hall 12)

 Apr. 22 - Apr. 26 10 a.m. - 5 p.m.

Restaurant Brasserie (Hall 13)

-as a buffet restaurant-

 Apr. 22 - Apr. 26 11 a.m. - 5 p.m.

Restaurant Pizza-Italia (Hall14)

 Apr. 22 - Apr. 26 9 a.m. - 6 p.m.

Restaurant Osteria (Hall 15)

-as a buffet restaurant-

 Apr. 22 - Apr. 26 11 a.m. - 4 p.m.


Restaurant Berlin (Hall 17)

-as a buffet restaurant-


















 Apr. 22 - Apr. 26 11 a.m. - 4 p.m.

Restaurant Cosmopolitan (CC)

-only by prior reservation-

 Apr. 22 - Apr. 26

Münchner Halle
(Hinter Halle 3)

Grafikservice	 Apr. 22 - Apr. 25 3 p.m. - 11 p.m. Reservierungen für die Münchner Halle können Sie online oder telefonisch vornehmen:
	Köneke Werbung On-Site service: 2 days before the start of the event at hall 16/17  +49 5130 6093670  +49 172 9876983  info@koenekewerbung.de  www.koenekewerbung.de  Apr. 19 - Apr. 23 10 a.m. - 5 p.m.
Groceries	Meats & sausages Standbelieferung Ahrberg Handelsgesellschaft mbH  www.gramann.biz On-site location Shopping & Food area between halls 16 and 17  +49 511 89-28361  +49 511 89-28362  Apr. 19 - Apr. 21 9 a.m. - 4 p.m.  Apr. 22 - Apr. 26 9 a.m. - 6 p.m.  Apr. 27 - Apr. 28 9 a.m. - 4 p.m.
Hall supervisors	For any technical or procedural questions you might have, just ask the supervisor responsible for your hall.  +49 511 89-327 + hall number (two digits), e.g. 02 Convention Center (CC)  convention.center@messe.de  +49 511 89-32640 Information Center (IC)  +49 511 89-32695  +49 511 89-36395
Hostesses and stand staff	See "Stand personnel"

International Sales

On-site location


Deutsche Messe
denkBar at hall 17 and
Office building 2, 3 floor

Contact:

Kathrin Schmidt
Team Lead


International Sales Partner Management

 kathrin.schmidt@messe.de

 +49 511 89-34290

Sabine Berndt
Secretary
International Sales


 sabine.berndt@messe.de

 +49 511 89-34291

Internet Lounge

On-site location

Information Center (IC), room 00.136 - 00.139

 +49 511 89-38992

 internetlounge@messe.de

 Apr. 20 11 a.m. - 6 p.m.

 Apr. 21 - Apr. 26 8:30 a.m. - 6 p.m.

At the internet lounge 6 workstations are available for internet access.

The following additional services are available:

- IT accessories
- prepaid cards
- mobile phone starter sets
- email service
- print support
- online train tickets

Jewish worship

See "Religious facilities & services"

Laundry, dry cleaning, 24-hour delivery service

Wäscherei Jahnke GmbH

On-site location

Laundry-Point; Information Center (IC), room 00.136 - 00.139

 Apr. 20 11 a.m. - 6 p.m.

 Apr. 21 - Apr. 26 8:30 a.m. - 6 p.m.

Lost & found

On-site location

Information Center (IC), Raum 00.136 - 00.139

- | | |
|---|--------------------|
|  Apr. 20 | 11 a.m. - 6 p.m. |
|  Apr. 21 - Apr. 26 | 8:30 a.m. - 6 p.m. |
|  +49 511 89-38991 | |

Other contact points:

üstra lost property office (subway)



c/o üstra Reisen
Nordmannpassage 6
30159 Hannover
+49 511 7009523

lost property office Deutsche Bahn

hotline +49 900 1990599

Lost & found items not collected during the show will be handed over to the city of Hannover's lost & found office:

lost property office Hannover
Herrenstr. 11
30159 Hannover

- | |
|---|
|  +49 511 1684-2457 |
|  +49 511 1684-0751 |

Media Shop

On-site location

Information Center (IC), room 00.136 - 00.139

- | | |
|---|--------------------|
|  Apr. 20 | 11 a.m. - 6 p.m. |
|  Apr. 21 - Apr. 26 | 8:30 a.m. - 6 p.m. |
|  +49 511 89-38992 | |

The following additional services are available:

- top up prepaid-cards
- SIM cards
- mobile phone recharge station
- print support
- sale of IT accessories

Moslem worship


See "Religious facilities & services"

Motor vehicle traffic

See "Vehicle access "

Office & computer supplies

Diete-Trenzinger Büroorganisation GmbH


 +49 5723946290

 www.diete-trenzinger.de

On-site location

Shopping & Food area between halls 16 and 17

 Apr. 17 - Apr. 21 10:30 a.m. - 3 p.m.

 Apr. 22 - Apr. 26 9 a.m. - 6 p.m.


Parking

cars: Nord 1-5, 7, Ost 11+15, Süd 26-33, West 34-41


cars with trailers, vans: West 43-44

For TRUCKS, delivery vans > 2.8 tons, trailers and container bridges: West 45.

For BUSES: Nord 4, Süd 26, West 35, Ost 13

 +49 511 89-33594

It is not permitted to park any trucks, delivery vans, busses or mobile homes on lots designated for car parking.

 +49 511 89-33410


Patent and design infringements

Parties to disputes arising from infringement of utility designs, utility models, patents or trademarks should contact:

On-site location

Deutsche Messe, law department

Administration building 1, Room 1.7.13

 +49 511 89-33022

Patent protection

See "Priority certificates"


Photocopies

See "Copyshop"

Photo Service

Photovision - DH

 info@photovision-dh.de

 +49 171 1706224

Please kindly note that:

Anyone wishing to produce videos for television features, new media productions and photographs of stands - exhibits in particular - even for private purposes, must first obtain the express consent of the exhibitor involved. In advance written permission from the organizer must also be obtained to make any television, video and new media production for commercial purposes.

Do you want to capture your trade fair appearance? Book our photo service at the HANNOVER MESSE Shop:


 shop.hannovermesse.en


Police**On-site location**


Europaallee, office building 7

at hall 21

Entrance West 4

 +49 511 89-20040

 +49 511 109-3771

 +49 511 109-3615

Postal address for exhibitors on site

Company name

Name of addressee ("Mr./Ms. xxx")

HANNOVER MESSE

Hall ...

Stand No. ...

(or "Open-air site")

c/o Deutsche Messe

Messegeelaende


30521 Hannover / Germany

Prepaid cards

See also "Media Shop"

Press Center**On-site location**

at the Convention Center (CC), between halls 6 and 16, on "3. Allee"

 +49 511 89-31645

 Apr. 21 - Apr. 25 8 a.m. - 7 p.m.

 Apr. 26 8 a.m. - 5 p.m.


Journalists have access to press boxes as well as to lockers free of charge.

Press services

For full details on Deutsche Messe services, please refer to our "Service Catalogue 2024" or visit

 www.hannovermesse.de

 claudia.eckardt@messe.de


 +49 511 89-31604

Priority certificates

During the show exhibitors can apply for a priority certificate for registered designs, utility models and trademarks for their products displayed at the event. The exhibitor then has the opportunity to apply for certain intellectual property rights within 6 months after the show. The issue date of the priority certificate will be accepted as the application date by the German patent and trademark office, thus ensuring a time lead over counterfeiters. Please note that in Germany, priority certificates do not apply to patent applications. The Deutsche Messe has assigned the German patent solicitor's association for issuance of priority certificates.


For further information kindly contact:

Deutsche Messe
Legal department
Administration building 1, Room 1.7.13

 +49 511 89-33022

On-site location

Patent attorney office
Deutsche Messe
Administration building 1, Room 1.3.06

 +49 511 89-30301

 Apr. 22 10 a.m. - 2 p.m.

 Apr. 26 10 a.m. - 2 p.m.

Public transport to the show

From the Central Railway Station (Hauptbahnhof)
to the Messe/Nord terminal:

Tram line 8 (Stations along the way
include Kröpcke and Aegidientorplatz.)

From the city center to the east entrance:

Tram line 6 to the Messe/Ost station.

(Stations along the way include Kröpcke and
Tierärztliche Hochschule.)

From Hannover Airport:

Urban rail (S-Bahn) station between

terminals B and C, line S5 to the Central

Railway Station (Hauptbahnhof) and follow the

instructions above for "From Central

Railway Station..."

Timetables:

 www.uestra.de

Rail transportation

 www.bahn.de

Religious facilities & services

Christian worship

Protestant service

 www.evlka.de

Catholic service

 www.kath-kirche-hannover.de

On-site location

"Room of silence"

Information Center (IC)



Apr. 22 - Apr. 26

9 a.m. - 6 p.m.

Muslim worship

On-site location

Prayer room at hall 7, south side, facing "Platz der Nationen" and hall 17

Jewish worship

Synagoge Haeckelstraße 8



info@jg-hannover.de



+49 511 810472



+49 511 852983

Kosher meals available at the Jewish Community Clubhouse. For reservations, call:



+49 511 28869546

For further information, visit:



www.religionen-in-hannover.de

Removal of goods after the show

Removal vehicles will be directed by traffic wardens to a specified marshaling area for interim parking, subject to a charge. Signs marked "LKW" (German abbreviation for "trucks") are posted along all approach routes, showing drivers where to go. Transport vehicles will be granted entry to the exhibition grounds as of 9 p.m. on the final day of the show. Please contact your own haulage contractor well in advance of the dismantling date to arrange for the removal work and the supply of fork lifts and other transport equipment.

Restaurants on the exhibition grounds open during construction and dismantling periods

The Burger Shop (Hall 4) (self service)



Apr. 20 - Apr. 21

11 a.m. - 4 p.m.

Pizza Italia (Hall 14)



Apr. 17 - Apr. 21

11 a.m. - 4 p.m.

"Le Boulevard" (Hall 12, self service)



Apr. 12 - Apr. 21

8 a.m. - 3 p.m.



Apr. 27 - May. 2

8 a.m. - 3 p.m.

Snack & Store Hall 11 (between hall 11 / 12)



Apr. 17 - Apr. 21

10 a.m. - 4 p.m.


Stand cleaning

See "Waste disposal and stand cleaning"


**Stand construction service/
modular stand**

Frank Zwingmann

 mss@messe.de

 +49 511 89-32227

Nina Lier


 +49 511 89-32252

 mss@messe.de

Stand personnel

event it AG

 info@eventit.ag


 +49 511 866846143

Stand security

The exhibition halls will be closed to visitors at 18.00 hrs. Deutsche Messe makes arrangements for general security in the halls. Exhibitors who wish to engage special guards for their own stands at night please contact the following security services:

Halls 03 - 12, pavilions P11 and P31

Niedersächsische Wach- und Schließgesellschaft
Eggeling & Schorling KG


 +49 511 89-20009

 standbewachung@nwsg.de

halls 02 and 14 - 17

ToSa Security & Service


office hall 09, south side

 +49 8920214

 messe@tosa-security.de

Hall 13, pavilion P32 - P35


Connect2Security & Service GmbH

 +49 511 1600-229

 security.hannover@conn2.de

Exhibitors wishing to provide their own guards must obtain special permission in written form from Deutsche Messe. This will be granted only if the guards are members of the exhibiting firm's staff. For further information kindly contact:

Nena Rothe

 +49 511 89-32682


Stand setup and services

For questions regarding permissions for stand construction, power and water supply and technical guidelines the following persons at Deutsche Messe can be contacted:

Halls 02 - 06, open air site

Benno Baltruweit


 benno.baltruweit@messe.de

 +49 511 89-30434

Halls 07 - 09, P11

Michael Grothe


 michael.grothe@messe.de

 +49 0511 89-32644

halls 12, 14 - 17

Andreas Kern


 andreas.kern@messe.de

 +49 0511 89-32225

Halle 13, Pavillon P11:

Christian Gründer


 christian.gruender@messe.de

 +49 511 89-32611

Halle 11, Pavillon 32:

Tina Bauer

 tina.bauer@messe.de


 +49 511 89-30410

Survey of exhibitors

We will once again be conducting a survey among exhibitors and visitors during the show. Your contribution would be much appreciated.

For further information kindly contact:

Siri Lempio


 +49 511 89-31439


Taxi stands


During the exhibition taxis are located at the entrances:


NORD 1
NORD 2
SÜD 1
WEST 1

We advise to verify if credit card payment is accepted because not all taxis do.

 +49 511 3811

 +49 511 8484

 +49 511 824444


 +49 511 434343

Technical assistance for stands

See "Stand setup and services"

Telecommunications equipment

For installation, service and dismantling please contact the TK Service Center:

 +49 511 89-1171

Assembly and disassembly: 8 a.m - 5 p.m


Event: 8 a.m. - 6.30 p.m

The exhibitor is responsible for his care devices (eg phone, fax or router).

The return of the terminals and ancillary equipment is acknowledged after disassembly.

Your contact for general questions about telecommunications:

Wolfram Ermlich

 +49 511 89-32245

 wolfram.ermlich@messe.de

Trade fair newspaper "Messezeitung"


WEKA Fachmedien GmbH and WEKA Business Medien GmbH


Richard-Reitzner-Allee 2

85540 Haar

Publishing director


Peter Eberhard

 +49 89 25556-1385

 +49 89 25556-1670

Contact to advertisement department:

 pmaedchen@vdi-nachrichten.com

 +49 211 6188-191

Traffic regulations

See "Vehicle access" for on-site regulations

Travel

You will find all the information you need on the internet:

 www.hannovermesse.de/travel

Urban trains & trams

See "Public transport to the show"

Vehicle access

Construction period:

- **The fairgrounds will be closed to all traffic on 20.+21.04.2024**
- Trucks with a permissible maximum weight from 3.5 tons up may pass freely through the open gates NORD 2, OST 1, SÜD 1, WEST 1.
- Cars, station wagons, vans and cars with trailers up to 3.5 tons will be admitted to the grounds for a maximum period of three hours in exchange for a deposit of EUR 100.00 at the entrances NORD 2, OST 1, SÜD 1, WEST 1. A short-term access permit valid for this time will be issued.

During the exhibition:

- During the running exhibition the fairgrounds are generally closed to all kinds of vehicles. In emergency cases, permission to the grounds is given to passenger cars in exchange for a deposit of EUR 100.00 for up to one hour at the following clearing gates: OST 1 and WEST 1.
- Trucks have to get a permission of the responsible project consultant before 08.30 am. and after 06.00 pm. admission is only granted with a special permission badge ("Sonderausweis"), which can be obtained from the responsible project consultant.

Last day of exhibition:

- The grounds are generally closed to all traffic until 09.00 pm., except for empties deliveries by authorised forwarding agents of the Deutsche Messe.
- **Collecting parking lot for trucks** on the last day of the fair is expected to be West 45.
- All gates are open for all kind of traffic from 09.00 pm. to 06.00 am.

Day after the exhibition:

- Trucks with a permissible maximum weight from 3.5 tons up may pass freely through the open gates NORD 2, OST 1, SÜD 1, WEST 1.
- Cars, station wagons, vans and cars with trailers up to 3.5 tons will be admitted to the grounds for a maximum period of three hours in exchange for a deposit of EUR 100.00 at the entrances NORD 2, OST 1, SÜD 1, WEST 1. A short-term access permit valid for this time will be issued.

Official regulations prohibit the presence of motor vehicles on the grounds during the fair. The Deutsche Messe reserves the right to tow away at the owner's expense any

vehicle found on the grounds without a valid permission. On the fairgrounds, the German Road Traffic Regulations (StVO) apply. Drivers must give way to the right. A maximum speed of 20 km/h must be strictly observed.

Vehicles for disabled persons

Chauffeured vehicles are available for disabled persons requiring transportation within the exhibition grounds.

Driving service

Electro wheelchairs can be borrowed at the driving



+49 511 89-33903

Waste disposal and stand cleaning

According to the technical regulations either the exhibitor himself or the contracted stand construction company is responsible for waste disposal. This includes disposal caused during the event as well as during stand construction and dismantling. Waste must be separated into recyclable and non-recyclable waste. This can be assigned to a waste disposal company that is licensed by Deutsche Messe.


Halls 02 - 08, IC and CC

Connect2 Cleaning GmbH

Weltausstellungsallee 19

30539 Hannover

 ausstellerbetreuung@deutsche-rs.de

 +49 511 89-20600


Halls 13 - 17, open-air site and Pavilions P 32 - 36

Reinigungswerk Helms GmbH

Münchener Straße 12-14

30880 Laatzen

 info@helms-messe.de

 +49 511 89-20333


Halls 09 - 12

Stölting Reinigung & Service GmbH

Fössestrasse 77a


30451 Hannover


 messe-hannover@stoelting-gruppe.de

 +49 511 5156 0705

Water connections

All halls: Arbeitsgemeinschaft Sanitärservice Gbr.

 +49 511 89-20101

 +49 511 89-2 04 01

 messe@service-sanitaer.de

Working hours


The exhibition grounds are open from 7 a.m. through 7 p.m. daily. By law, the maximum working period is limited to 10 hours/day, also during construction and dismantling periods.

If your company has a registered office in Germany, that office can also obtain work permits by applying to the relevant state authority. No special work permit is required for tradeshow work on Sundays or public holidays.

For further details, or to apply for special waivers, please contact the Hannover Labor Inspectorate:

Staatliches Gewerbeaufsichtsamt Hannover

 www.gewerbeaufsicht.niedersachsen.de

 +49 511 9096-0


Working platforms

Order directly

Shop: https://shop.hannovermesse.de/de/00/2024/services/_sc_dmag_xpobs_201599/index.html

Contact person at Deutsche Messe AG:

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 Holger.Ulrich@messe.de